

Fire

Program Description:

The Office of the Fire Chief provides leadership, direction, oversight, supervision, and support for all department personnel, programs, and functions. Additionally, strategic planning, major initiatives, recommendations regarding emergency resource deployment and employee development activities are provided by this program. Close monitoring and control will be exercised to ensure the complete transition and implementation of fire protection and emergency functions. Performance measurements and standards will be used to document department performance and corrections will be made when indicated.

Trends:

Scottsdale is a diverse community whose density, geographic features, and growth patterns present challenges to the delivery of emergency services.

Program Broad Goals:

Provide strategic leadership for fire protection services in the City of Scottsdale.

Align emergency response resources to the needs of the community.

Achieve quality service through the use of performance standards and measures.

Program 2006/07 Objectives:

Develop and submit a strategic plan for consideration by October 1, 2006.

Begin implementation of year 1 initiatives.

Submit completed Standards of Coverage Report for consideration and adoption.

Implement additional standards and measurements to assist the department in tracking and improving performance.

Support and participate in the ICMA Benchmarking project.

Recommend permanent sites for Fire Stations 1, 13, and 16.

Begin construction of Fire Station 602.

Submit Annual Report.

Program Provided in Partnership With

Scottsdale citizens and businesses, City Manager, City Council, other City departments, media

Program Customers

Scottsdale citizens, businesses, and visitors, City Manager, City Council, other City departments, media

Basic Equipment

Personal computers, phones, pagers, general office equipment, radios, uniforms, vehicles

Special Equipment

None

City Council's Broad Goal(s)

Neighborhoods

Public Safety

Open and Responsive Government

Program Staffing	
1 FT Administrative Secretary	1.00
1 FT Community Relations Manager	1.00
1 FT Fire Chief	1.00
1 FT Public Education Officer	1.00
1 FT Public Information Officer	1.00
Total Program FTE	5.00

Performance Measures

Program/Service Outputs: (goods, services, units produced)

	Actual FY 2003/04	Actual FY 2004/05	Projected FY 2005/06	Projected FY 2006/07
# of citizens provided Fire safety information through community education events			60,000	75,000

Program/Service Outcomes: (based on program objectives)

	Actual FY 2003/04	Actual FY 2004/05	Projected FY 2005/06	Projected FY 2006/07
% of Scottsdale population provided with Fire safety information			26%	32%

Expenditures By Type				
	Actual 2004/05	Adopted 2005/06	Approved 2005/06	Proposed 2006/07
Personal Services	896,918	544,551	544,551	644,815
Contractual Services	20,052,602	329,628	402,622	294,804
Commodities	86,717	30,696	52,152	78,868
Capital Outlays	5,095	-	-	-
Total Program Budget	\$21,041,332	\$904,875	\$999,325	\$1,018,487

Program Description:

The Fire Emergency Services program is comprised of three divisions: Field Operations, Emergency Medical Services (EMS), and Fire Training and Development. The Field Operations division provides the staffing and equipment to manage fire related activities and emergency medical services. This includes fire suppression activities, brush/wild land fires, hazardous materials response, airport protection, special emergency operations, and the emergency care and treatment of citizens. The EMS division is responsible for overall management of the department's EMS delivery including; training, continuing education, and quality improvement for all department certified Paramedics and Emergency Medical Technicians. The Fire Training and Development division develops and delivers a wide range of technical and professional development training programs. Technical tracts include Firefighter Recruit training, emergency operations, incident command, aircraft rescue and fire fighting, hazardous materials response, and technical rescue. Professional development tracts include promotional workshops, personnel training and support, and wellness/fitness education and evaluation. This program is also responsible for the emergency management function of the City as it relates to emergency preparedness for the community.

Trends:

Scottsdale is on the threshold of community projects that will present unique challenges to the delivery of emergency services. The downtown development will introduce a mixture of mid to high rise structures for multi family and commercial use. Projects include the Waterfront project, Optima, "Valley Ho", and the "W" Hotel. The "Stack Forty" will also present special challenges due to a mixed use development comprised of commercial, retail, and multi-family occupancies.

Program Broad Goals:

Improve the emergency response and protection levels in the community.

Promote partnerships with the Police Department and the community to achieve the overall public safety goals of the community and to provide the citizen, businesses, and visitors of Scottsdale with a high level of service and protection.

Promote proactive community fire protection through the use of fire engineering principles, built-in protection, aggressive public education programs, and latest technology in record management systems and dynamic emergency response capabilities.

Program 2006/07 Objectives:

Provide continuing education and training for all emergency response personnel. In conjunction, identify, analyze, and modify training and certification models for emergency response personnel.

Further integrate emergency management into public safety and in the community.

Develop a division level strategic plan to be integrated into the department level strategic plan and ensure internet and intranet pages are a vital communications tool within the department, for the fire service community, and the citizens.

Program Provided in Partnership With

Fire Department management, City departments, local hospitals, regional automatic aid fire departments, other community partners

Program Customers

Scottsdale citizens, visitors, businesses, city employees, fire department employees

Basic Equipment

Personal computers, phones, pagers, general office equipment, radios, uniforms, vehicles, fire apparatus, hand tools, personal protective equipment, firefighting equipment, emergency medical equipment, medical supplies, camera

Special Equipment

Aircraft rescue and fire fighting equipment, hazardous materials response equipment, wild land firefighting equipment, confined space equipment, high angle equipment, swift water rescue equipment

City Council's Broad Goal(s)

Neighborhoods

Public Safety

Fire | FIRE EMERGENCY SERVICES

Performance Measures

Program/Service Outputs: (goods, services, units produced)

	Actual FY 2003/04	Actual FY 2004/05	Projected FY 2005/06	Projected FY 2006/07
# of responses to calls for emergency services	21,756	23,102	23,572	24,043
Responses per capita	.09	.10	.10	.10

Program/Service Outcomes: (based on program objectives)

	Actual FY 2003/04	Actual FY 2004/05	Projected FY 2005/06	Projected FY 2006/07
Average response time to urban calls for service	4:20 minutes	4:00 minutes	4:23 minutes	4:23 minutes

Program Staffing

1 FT Ems Coordinator	1.00
6 FT Fire Battalion Chief (56)	6.00
2 FT Fire Battalion Chief Day Asgn	2.00
55 FT Fire Captain (56)	55.00
3 FT Fire Captain Day Asgn	3.00
1 FT Fire Chief, Assistant	1.00
3 FT Fire Chief, Deputy	3.00
55 FT Fire Engineer (56)	55.00
1 FT Fire Training Specialist	1.00
94 FT Firefighter (56)	94.00
2 FT Secretary	2.00
1 FT Wellness/Fitness Coordinator	1.00

Total Program FTE 224.00

Expenditures By Type

	Actual 2004/05	Adopted 2005/06	Approved 2005/06	Proposed 2006/07
Personal Services	240,000	19,391,742	19,299,022	20,811,512
Contractual Services	11,512	1,876,244	1,871,094	2,015,254
Commodities	26,582	749,970	698,760	986,339
Capital Outlays	-	-	-	-
Total Program Budget	\$278,094	\$22,017,956	\$21,868,876	\$23,813,105

Fire | FIRE SUPPORT SERVICES

Program Description:

Fire Support Services is comprised of three divisions: Administrative Services, Resource Management, and Fire and Life Safety. The Administrative Services Division is responsible for the coordination and administration of fiscal control and accountability functions, research and planning, technology systems, personnel matters, and provides the administrative support necessary to ensure the most effective delivery of public safety services to the community.

The Resource Management Division is responsible for the oversight of facilities maintenance, construction of new facilities, and for the acquisition and maintenance of fire equipment and apparatus. The Fire and Life Safety Division is responsible for the delivery of fire prevention services to the community. Activities include enforcement of the fire code, plan review services, and educating the public on fire and life safety issues.

Trends:

For Fire & Life Safety, there is a continued growth and redevelopment of mature areas of the City. For Administrative Services, there is a continued emphasis on public accountability of service performance.

Program Broad Goals:

Develop and implement a department wide strategic planning process which results in the publication of a strategic plan and the development of associated measures for tracking progress towards stated goals and objectives.

Promote community fire protection through the use of recognized fire engineering principles, built in fire protection, aggressive public education programs, and advanced technology.

Provide research and analytical support to the department.

Program 2006/07 Objectives:

Provide fiscal management and accountability practices through budget development, operational analysis, monitoring, and reporting that applies resources to support the mission of the Fire Department.

Initiate and manage the process for ISO re-grading and obtaining Fire Service Accreditation. Develop and maintain department policies and procedures.

Program Provided in Partnership With

Scottsdale citizens and businesses, other City departments, regional automatic aid fire departments

Program Customers

Scottsdale citizens, businesses, and visitors, fire department employees

Basic Equipment

Personal computers, phones, pagers, general office equipment, radios, uniforms, vehicles

Special Equipment

none

City Council's Broad Goal(s)

Public Safety

Fiscal and Resource Management

Open and Responsive Government

Program Staffing

1 FT Account Clerk, Sr.	1.00
1 FT Admin Svcs Director - Fire	1.00
1 FT Citizen Services Rep	1.00
2 FT Equipment Coordinator - Fire	2.00
1 FT Facilities Management Coord	1.00
1 FT Fire Chief, Assistant	1.00
2 FT Fire Chief, Deputy	2.00
2 FT Fire Marshal, Assistant	2.00
8 FT Fire Marshal, Deputy	8.00
3 FT Fire Plans Reviewer	3.00
1 FT Fire Plans Reviewer, Sr.	1.00
1 FT Management Analyst	1.00
1 FT Management Analyst, Sr	1.00
1 FT Osha Compliance Officer	1.00
2 FT Secretary	2.00

Total Program FTE	28.00
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Performance Measures

Program/Service Outputs: (goods, services, units produced)

	Actual FY 2003/04	Actual FY 2004/05	Projected FY 2005/06	Projected FY 2006/07
# of plans reviewed			4,350	4,480
# of Fire inspections conducted			10,350	10,661

Program/Service Outcomes: (based on program objectives)

	Actual FY 2003/04	Actual FY 2004/05	Projected FY 2005/06	Projected FY 2006/07
% of plans reviewed within 30 calendar days			90%	90%
% of Fire inspections conducted within 72 hours of request			90%	90%

Expenditures By Type

	Actual 2004/05	Adopted 2005/06	Approved 2005/06	Proposed 2006/07
Personal Services	-	2,249,854	2,249,854	2,484,958
Contractual Services	-	849,471	852,331	2,062,031
Commodities	-	390,782	444,282	634,864
Capital Outlays	-	16,000	16,000	48,750
Total Program Budget	\$-	\$3,506,107	\$3,562,467	\$5,230,603

Program Description:

The Emergency Management program provides planning, training, procedure development and support to City personnel and community members to ensure a coordinated, integrated, planned response to natural and man-made disasters. Staff assists City departments in exercising plans and procedures, implementing mitigation actions and ensuring the continuation of government and recovery efforts. Staff also provides training to residents and the business community in preparedness activities.

Trends:

Emergency preparedness has taken on a new sense of responsibility and urgency for public agencies. Previously, emergency preparedness centered attention primarily on natural disasters. With the incidents that have occurred worldwide over the past few years and even locally this past year, weapons of mass destruction have moved to the forefront of our considerations. Staff is recommending an aggressive approach to emergency preparedness in the coming years to include a greater awareness of potential incidents, increased staff and community preparedness, and more training, exercising, and evaluation of existing preparedness levels for the city of Scottsdale. Improvements and revisions to mitigation, response, and recovery protocols will also be proposed.

Program Broad Goals:

Ensure the ability to respond organizationally to significant disasters within the community through the development and maintenance of response protocols, as well as coordinated exercises.

Identify mitigation opportunities for the organization and implement those which are viable.

Assist in preparing residents to manage through disasters until emergency response personnel can arrive.

Program 2006/07 Objectives:

Increase the scope and participation in emergency management training, to include training for all levels of the City organization, and enhanced training delivered to citizens, groups, and businesses within the City of Scottsdale.

Evaluate the functionality and location of the Emergency Operations Center (EOC). Develop a permanent location recommendation, an EOC start-up checklist, and provide training for affected personnel.

Conduct at least one Citywide disaster exercise this fiscal year.

Program Provided in Partnership With

Fire and Police management, City Manager, City Council, other City departments, local hospitals, state and federal domestic preparedness agencies, regional automatic aid fire departments

Program Customers

Scottsdale citizens, businesses, and visitors, other City departments, City employees

Basic Equipment

Personal computers, phones, pagers, general office equipment, radios, uniforms, vehicles

Special Equipment

none

City Council's Broad Goal(s)

Neighborhoods

Public Safety

Program Staffing	
1 FT Emergency Management Officer	1.00
1 FT Emergency Services Coordinator	1.00
Total Program FTE	2.00

Performance Measures

Program/Service Outputs: (goods, services, units produced)

	Actual FY 2003/04	Actual FY 2004/05	Projected FY 2005/06	Projected FY 2006/07
# of participants at Emergency Operations Center (EOC) drills/ activations			40	40
# of participants at Emergency Safety and Preparedness (ESAP) monthly meetings			20	20

Program/Service Outcomes: (based on program objectives)

	Actual FY 2003/04	Actual FY 2004/05	Projected FY 2005/06	Projected FY 2006/07
% of key personnel familiar with standard National Response Plan, as confirmed through an after action evaluation process			20%	90%
% of key personnel participating in the planning of emergency management mitigation, readiness, response, and recovery from a major incident within the community			85%	90%

Expenditures By Type

	Actual 2004/05	Adopted 2005/06	Approved 2005/06	Proposed 2006/07
Personal Services	-	191,829	191,829	248,243
Contractual Services	-	29,088	139,088	40,256
Commodities	-	-	-	5,100
Total Program Budget	\$-	\$220,917	\$330,917	\$293,599